Forward Van Lines

International moving partner support
South Florida origin and destination services
FMC # 032110N | US DOT # 3276145 | ICC MC # 1035065

AGENT SUPPORT

Origin Agent & Destination Agent Support

Clear service roles for partners that need Forward Van Lines on the pickup side, delivery side, or both.

Origin Agent Support

As a South Florida origin partner, Forward Van Lines can support pre-move surveys, residence access review, export packing, crating coordination, pickup planning, inventory assistance, warehouse handling, and communication with the booking agent or move coordinator.

Destination Agent Support

As a destination partner, Forward Van Lines can assist with shipment receiving, delivery scheduling, building access requirements, crew coordination, storage timing, unpacking support when included, and practical local customer communication.

How We Keep the Account Clean

- Define customer-contact rules before service starts.
- Confirm whether communication runs through the partner, directly with the client, or a blended model.
- Clarify billing, scope, service responsibilities, documentation, and claim-handling expectations.
- Keep the partner informed so the customer relationship remains protected.

Before the First Shipment

- **Origin or destination role**
- **Customer communication rule**
- **Scope of work**
- **Tariff or rate basis**
- **Storage or crating needs**
- **Decision-maker contact**

Meet Forward Van Lines at IAM 2026

Use the IAM partner portal to book time with Guy Maman, John Hamilton, or Rafael Van Leeuwaarde and send partner details for follow-up.

forwardvanlines.com/partners-and-affiliates/iam-2026/